

Building security is **all our responsibility**. Even with controlled access measures in place at the building's entry points, day-to-day vigilance of residents is key in preventing intruders from gaining entry. Be vigilant and do your part to keep the building secure and safeguard your personal property.

Security Tips

- **Don't allow entry of anyone you don't know into the building.** Residents, guests, contractors, etc., should have their own means of entry. Note that some intruders use deceptive tactics to gain entry (e.g. posing as a food delivery service or utility worker). Be vigilant.
- **Prevent piggybacking** – Don't hold the door for anyone and make sure the door closes behind you when entering or exiting the building.
- Stop after entering or exiting the garage until the gate has closed to ensure intruders don't enter on foot.
- Doors propped open for moves and deliveries should not be left unattended.
- Report lost or stolen keys, fobs or garage door openers to Market Street Management immediately: 303-595-8710
- Lock boxes may not be placed on the exterior elements of the building (there have been past reports of stolen lock boxes). Real estate agents should contact Market Street Management for instructions on where to place lock boxes and how to enter the building: 303-595-8710
- Call 911 if someone is trespassing in the building or garage.
- Keep the door to your unit locked including the deadbolt.

Safeguard Your Personal Property

- Retrieve delivered packages from the mail area in a timely manner.
- Sign up for tracking alerts so you know when your package is delivered. Tracking services also allow you to provide delivery instructions, reschedule to a different date, or request the package be held for pick up. Refer to the USPS, UPS and FedEx websites for information on the tracking services offered by each:
 - USPS Informed Delivery®
 - UPS MyChoice®
 - FedEx Delivery Manager®
- If you won't be home, consider having packages delivered to your office or to a local relative or trusted neighbor who will be home when it arrives.
- Amazon delivery services:
 - [Amazon Day](#) is a free service offered to Prime members where you can schedule orders to be delivered on a specific day of the week including Saturday.
 - [Amazon Hub](#) allows you to have your order delivered to an Amazon Hub location, which is a network of Amazon self-service lockers and Amazon Hub Counters, which are participating stores where you can pick up your package (convenience stores, drug stores, Whole Foods locations and more).
- Keep your car locked and don't leave valuables in plain sight.
- Keep the door to your unit locked including the deadbolt.

Reporting Incidents

- Call 911 if you're in a situation where you feel unsafe or if someone is trespassing in the building or garage.
- Denver Police Department non-emergency line: 720-913-2000
- The Denver Police Department District 6 station, located just a few blocks from SH, has officers available 6:00 a.m. - 9:00 p.m. Sun-Sat for asking questions or reporting neighborhood issues. Stop in or call. An officer will not be dispatched in response to calls made to this station.

Denver Police District 6 Station
1566 N Washington St., Denver, CO 80203
720-913-2800
Email: 6.Dist@denvergov.org
Website: [Click here](#)
- A police report for theft (including stolen/missing packages), vehicle break-ins and vandalism can be filed online at denvergov.org/police or by stopping into the District 6 station.
- Also notify Market Street Management of all security incidents: 303-595-8710